

The Affiliate

An Annual Report for Blue Ridge Area Foundation
and WNC Group Homes for Autistic Person



December 2016

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www.blueridgegrouphomes.org www.wncgrouphomes.org



MOC/MADISON ACCEPTS
\$1200 GRANT FROM
NORFOLK SOUTHERN

Update on Affiliation

As was relayed last year, effective July 1, 2015, Blue Ridge Area Foundation entered into an “Affiliation Agreement” with Western North Carolina Group Homes for Autistic Persons. Combining the resources of each organization has provided a unique opportunity for the individuals served in the programs offered by both providers to benefit from all of the strengths demonstrated by these agencies.

The first full year of the affiliation focused on syncing systems and gaining a greater insight into the operations and practices of each organization. The accomplishments of this year included development of consistent financial management platforms, implementation of consistent Human Resource management systems and implementation of technology to advance the abilities of each organization to operate more efficiently. Further efforts in the area of staff development have established comprehensive group training opportunities and collaboration of agency resources to further the competency of direct support staff providing services in the residential and vocational settings. Additionally, capital improvement projects related to facility safety and maintenance were identified and coordinated to ensure environmental accessibility and stability.

As we approach another year in this relationship, more detailed assessment of operations and financial stability will occur to determine where administrative efficiencies can be gained. The ultimate goal will remain elevating the level of quality of services provided to each of the individuals participating in programs at Blue Ridge Group Homes and WNC Group Homes in a manner that allows each agency to thrive in a climate of significant change in the MH/SAS/IDD world. A great emphasis will be placed on the continued development of our Direct Care Professionals.

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Blue Ridge Area Foundation &
WNC Group Homes for Autistic Persons

FY 2015-2016 Financial Review

Total Agency Revenue

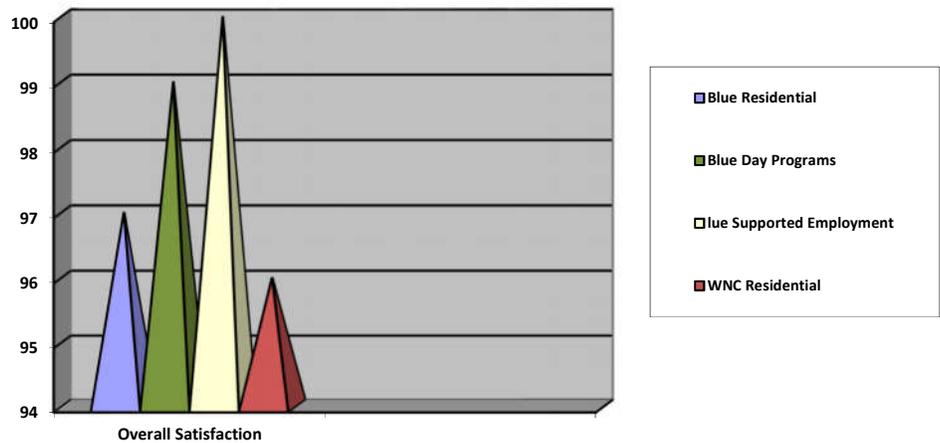
WNC Group Homes - \$2,514,966

Blue Ridge Area Foundation - \$8,679,287

The majority of expenditures for both agencies was spent on personnel. Due in part to some major capital improvement projects, Blue Ridge did not end the year with a positive balance. WNC did have a positive end of Fiscal Year balance.



Satisfaction with Services



Performance Measurement/ Strategic Planning

Blue Ridge	WNC
<ul style="list-style-type: none"> 68% of clients made progress toward formal goals 	<ul style="list-style-type: none"> 65% of residents made progress toward formal goals
<ul style="list-style-type: none"> 12% of clients experienced an overall increase in earnings 	<ul style="list-style-type: none"> 100% of parents/guardians reported noticeable improvements in wards skills
<ul style="list-style-type: none"> Supported Employment participation increased for the third year in a row 	<ul style="list-style-type: none"> There was a 99% approval rating for ease of admissions processes
<ul style="list-style-type: none"> Staff were overall satisfied with company morale, image, professionalism and direct supervision 	<ul style="list-style-type: none"> Staff were overall satisfied with company morale and professionalism
<ul style="list-style-type: none"> Staff turnover rate increased dramatically 	<ul style="list-style-type: none"> Staff turnover rate increased dramatically

Additional information regarding Performance Measurement or current Strategic Plans can be obtained by contacting Tina Woody, COO at 828-251-2824 ex 34.

Program Highlights

A combined total of 182 individuals with disabilities were served in BRAF and WNC programming services for the review period. Of this total, 93 clients were served in our ICF/MR residential facilities and 89 were served in vocational services, including both supported employment and facility based services.

BRAF has welcomed the following new residents since July 2015: Judson N, Greg S.

WNC has welcomed the following new residents since July 2015: Alex W., Bailey C.

The following staff members have exceeded 10 years of employment:

WNC - Patty Barber (14), Lee Anne Begley (10), Missy Buckner (14), Linda Carney (11), Chrissie Gulden (10), Diane Kemp (19), Joy Moore (22), Gary Sanford (15), Nena Wall (25).

Blue Ridge - Dorian Artemis (13), Lisa Bain (10), Scott Briggs (22), Rhonda Cantrell (28), Olivia Cowan (16), Debbie Crain (11), Tommy Dembinsky (15), Lisa Duncan (16), Stephanie Handy (28), Wilma Hensley (27), Tracy Hollifield (11), Katherine Jackson (13), Kelly Lautner (10), Holly Lord-Grecsek (13), Cassandra Malcuit (19), Meaka Mattison (14), Mary McClain (13), Paula Nibarger (19), Carolyn Pack (18), Vicky Pressley (22), Dean Riddle (11), Heidi Riddle (10), Linda Riddle (11), Linda Sharpe (15), Daniel Shelton (10), Anita Smith (28), Abigail Sprinkle (15), Miranda Taylor (19), DeShawn Watkins (12), Shirley Webb (26), Tracy Weeks (11), Cheryl Wheeler (28), Patsy Wilson (15).



In Loving Memory Of:



Bruce Searcy
11/12/58 - 7/10/15



Becky Connell
07/23/46 - 11/19/16



Laurie Holloway
02/15/53 - 11/21/16